



We Deliver Precision®

## Quality Policy

# For Our Customers & Ourselves

The Quality Policy of Ulbrich Stainless Steels & Special Metals, Inc. encompasses one critical core value of:

### **Enhancing and Achieving Customer Satisfaction through**

*Continuous Improvement  
Providing Quality Products, Services, and Solutions  
Promoting Operational Excellence*

*In Support of this policy Ulbrich will ensure that:*

- All employees are given ownership for the Quality of Product or Service that they provide.
- Ulbrich will work in partnership with Customers, employees, and suppliers to provide excellence in performance and customer satisfaction in a competitive market place, particular to:
  - Providing Solutions to Complex Problems
  - Provide Total Cost alternatives
  - Continuously train our employees and our customers
  - Provide a safe work environment for our employees and our customers
  - Utilize Objective measures to drive continuous improvement of how Ulbrich does business



*Chris Ulbrich*

Chris Ulbrich  
Chief Executive Officer



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A handwritten signature in black ink that reads "Chris Ulbrich".

Chris Ulbrich  
Chief Executive Officer